

BE AWARE

Sample reporting form

If you suspect you have discovered a counterfeit medicine, you should report this immediately to the appropriate authorities in your country. Report first to your manager if you work in a health facility. Depending on the national procedures you may also want to report to the ministry of health, your national health professional association, police customs authorities, etc.

- Submit a report to the relevant authority.
- Keep samples of the suspected medicine (including packaging, package insert etc.).
- Check current stock.
- Cease dispensing and secure suspect counterfeit medicines until further analysis is complete.



Reporting form for detected counterfeit medicines

Definition: A counterfeit medicine is one which is deliberately and fraudulently mislabelled with respect to identity and/or source and may include products with the correct ingredients but fake packaging, with the wrong ingredients, without active ingredients or with insufficient active ingredients. (WHO)

Please tick the respective box or write in BLOCK letters

- Prescription medicine
 Non-prescription medicine

Stage of supply:

- Distributor Wholesaler
 Re-importer Hospital pharmacy
 Community pharmacy

Source of supply:

- Wholesaler Distributor
 Pharmacy Internet
 Open market
 Other source, (specify):

Brand name:

Main active substance:

(of the suspected counterfeit medicine)

Strength:

Dosage form:

Package size:

Batch number:

Expiry date:

Is the medicine suspected to be counterfeit or substandard?

- Counterfeit Substandard

Why is this medicine suspected to be counterfeit?

How was the suspected counterfeit medicine detected?

- Visual inspection Laboratory test
 Other investigation, (specify):

- Alert is issued by government or industry

What measures were taken to prevent the risk of possible harm by the suspected counterfeit?:

What is the most likely source for the suspected counterfeit medicine?:

What is the suspected country of origin of the counterfeit medicine?:

Name of Pharmacist (please print)

Phone number:

Date:

Name of the pharmacy:

Street (or P.O.B.)

Postal code and city:

Please send this reporting form to the relevant authorities or the Pharmaceutical Society of your country.

If there are no formal reporting requirements and procedures in place in your country, you can report suspected counterfeit medicines to:

World Health Organization

Department of Quality Assurance and Safety of Medicines (QSM):
Quality Assurance and Safety of Medicines (QSM)
Department of Essential Medicines and Policy (EDM)
1211 Geneva 27, Switzerland

Tel: +41 22 791 37 43

Fax: +41 22 791 47 30

www.who.int/medicines/organization/qsm/activities/qualityassurance/cft/CounterfeitReporting.htm

If you have access to Internet, you can also submit a report to the International Pharmaceutical Federation (FIP):

www.fip.org/www2/pdf/counterfeitmedicines/FIPReportingForm.pdf