World Health Professions Regulation Conference 2014

Crowne Plaza Hotel, Geneva, Switzerland



Session 1: Challenges facing health professional regulation

Keynote: Gilles Dussault















Challenges facing health professional regulation

Gilles Dussault
World Health Professions Regulation Conference
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Gilles Dussault

Three topics

- Pressure on the health professions
- Challenges for regulation
- How to address them?

Pressure on health professions (1)

- Universal Health Coverage:
 - UN declaration: to "urgently and significantly scale up efforts to accelerate the transition towards universal access to affordable and quality healthcare services"
 - WHA resolutions,
 - Global HRH Consultation: USAID, GHWA, WHO
- Mobility of health professionals:
 - Globalized market (shortages- EU, USA),
 - Economic crisis
 - WHO Code

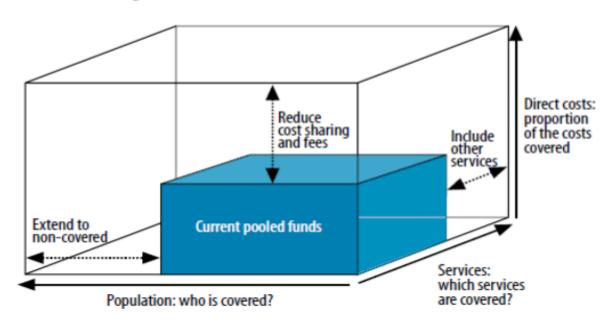
Pressure on health professions (2)

- Demand/supply of services changes
- Unmet needs, unmet demand
- Imbalances in the composition and distribution
- Sub-optimal productivity and quality: IOM, Francis Report
- Which competencies to meet future needs?

Universal Health Coverage

Three dimensions in moving toward UHC

Three dimensions to consider when moving towards universal coverage



Source: WHO, 2010.

Universal Health Coverage (1)

- Which services? Who is covered? How much is "affordable"?
- A poor country issue? USA, Australia, Portugal, Greece, ...

Health expenditure by WHO Regions (2012)

| Country Group | THE % GDP | GGHE as % of THE |
|---------------------------------|-----------|------------------|
| African Region | 6.3 | 49.5 |
| Region of the Americas | 14.8 | 48.5 |
| South-East Asia Region | 3.7 | 39.6 |
| European Region | 9.5 | 75.1 |
| Eastern Mediterranean Region | 4.2 | 51.0 |
| Western Pacific Region | 7.4 | 68.8 |

Universal Health Coverage (2)

No universal coverage without a workforce

• Which workforce? 4 dimensions



4 dimensions-1 (Campbell et al. 2013)

Availability:

- sufficient supply and stock of health workers
- relevant competencies and skill mix that correspond to the health needs of the population;

Accessibility:

- equitable access to health workers
- travel time, workforce attendance, referral mechanisms, direct/indirect cost of services

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4 dimensions-2 (Campbell et al. 2013)

Acceptability:

 ability to treat everyone with dignity, create trust and enable or promote demand for services;

Quality:

 competencies, skills, knowledge and behaviour as assessed according to professional norms and as perceived by users.

Availability

- 118 countries with significant deficit
 - 83 < 22.8/10000 (69 LIC) ---WHO
 - 17: 22.8-34.5 ---ILO
 - 18: 34.5-59.4 --- Mexico
- Shortages in EU, USA

Forecasted shortages

- EU (2020) :
 - 590000 nurses
 - 230000 physicians
- USA (2025)
 - 500000 nurses (2025) (Buerhaus et al. in print)
 - 44000 (2025) family practitioners (Colwill 2008)

Availability

- Deficits: Countries in crisis
- Shortages in EU, USA
- Skills-mix

Number of doctors and nurses per 1000 population, selected countries, 2010 (or nearest year)

Source: OECD Health Data 2012; Eurostat Statistics Database; WHO European Health For All Database.

| Country | Doctors (% generalists) | Country | Nurses |
|---------|-------------------------|----------|--------|
| Greece | 6,1 (0,5) | Denmark | 15,4 |
| Austria | 4,8 (32) | UK | 9,6 |
| EU-27 | 3,4 (30) | EU-27 | 7,9 |
| UK | 2,7 (30) | Portugal | 5,7 |
| Poland | 2,2 (21) | Greece | 3,3 |

Availability

- Deficits: Countries in crisis
- Shortages in EU, USA
- Skills-mix
- Education capacity needs
- Recruitment and Retention

Accessibility

- Regional variations: rural, isolated, less developed areas
- Understaffed fields: primary care, mental health, home care

Acceptability/Quality

- New competencies: communication, cultural sensitivity, ethics
- TIC ehealth, mhealth, telemedecine, teamwork, management
- Education and training needs (Lancet Commission 2010)



THE LANCET

Health professionals for a new century: transforming education to strengthen health systems in an interdependent world



Julio Frenk*, Lincoln Chen*, Zulfiqar A Bhutta, Jordan Cohen, Nigel Crisp, Timothy Evans, Harvey Fineberg, Patricia Garcia, Yang Ke, Patrick Kelley, Barry Kistnasamy, Afaf Meleis, David Naylor, Ariel Pablos-Mendez, Srinath Reddy, Susan Scrimshaw, Jaime Sepulveda, David Serwadda, Huda Zurayk

Acceptability/Quality

- Motivation: enabling work environment and conditions
- Monitoring/Evaluation/Action

Challenges facing health professional regulation

- How to improve availability?
 - Review of skills-mix: numbers (who decides, on which basis?)
 - Review of scopes of practice
 - Access to studies and to practice
 - New occupations?
- Contents/methods of education and training

Challenges facing health professional regulation

- Choice of specialty
- Choice of practice location
- Quality of practice:
 - Maintenance and improvement
 - Surveillance mechanisms: how, what to assess?
 - The case of foreign professionals

Issues

- Who regulates? Regulation imposed from above, Selfregulation, Independent regulation
- Accountability mechanisms? Transparency?
- Which regulation? standardization vs flexibility (e.g education)
- Who pays?
- Role of users?

Key messages

- What do we want? : better health services for better health outcomes for all
- What do we need to achieve this? A strong and sustainable health workforce, motivated and enabled
- + SUSTAINED POLITICAL COMMITMENT by decision-makers and by <u>professionals</u>

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