Health professional regulation – Facing challenges to acting in the public interest
# Programme at a Glance

## Saturday 21 May 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
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<tr>
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<td>14:30 - 15:00</td>
<td>Regulation in a globalized and multi-professional world</td>
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<td>15:00 - 15:30</td>
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## Sunday 22 May 2016

**Session 2: Balancing regulation of individual health professionals and health services**

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**Session 3: WHO global strategy on Human Resources for Health (HRH): Workforce 2030 and the Sustainable development goals (SDGs)**

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<td>16:00 - 16:30</td>
<td>Closing summary</td>
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**Crowne Plaza Geneva**

Avenue Louis-Casai 75-77

1216 Cointrín

Geneva

Switzerland
Welcome

Dear conference participant:

We are pleased to welcome you to the fourth World Health Professions Regulation Conference organised by the World Health Professions Alliance (WHPA).

WHPA was formed in 1999 by the global organisations representing the world’s nurses, pharmacists and physicians. This unique alliance addressing global health issues was joined by the global dental organisation in 2005 and the body representing physical therapists in 2010.

The WHPA speaks for more than 26 million health professionals worldwide, assembling essential knowledge and experience from these key health professions in more than 130 countries. WHPA facilitates collaboration among the health professions and works with major stakeholders such as governments and international organisations, including the World Health Organization. WHPA works to develop and strengthen the multi-disciplinary, person-centred approach of health professionals. We believe that health systems, and the people who use them, benefit when our organisations and our professions work in collaboration.

Health professional regulation is high on the global agenda. Increasing numbers of trade agreements, a push for greater harmonisation and ease of mobility, economic pressures, privatisation and corporatisation of health and education services and health human resource challenges are all impacting the regulatory environment globally. This conference is an ideal forum to bring together the key players to discuss and share perspectives on challenges and opportunities as we all strive for effectiveness and accountability in professional regulation.

Thank you for coming from around the world to make this a truly international conference and thank you to our speakers, chairs, organisers and sponsor for your support.

Yours sincerely

Judith Shamian
ICN President

Frances A. Hughes
ICN Chief Executive Officer

Carmen Peña
FIP President

Luc Besançon
FIP General Secretary and Chief Executive Officer

Emma Stokes
WCPT President

Tracy Bury
WCPT interim Chief Executive Officer

Patrick Hescot
FDI President

Enzo Bondioni
FDI Executive Director

Michael Marmot
WMA President

Otmar Kloiber
WMA Secretary General
Your hosts: the World Health Professions Alliance

The International Council of Nurses (ICN) is a federation of more than 130 national nurses associations representing more than 16 million nurses worldwide. Operated by nurses and leading nursing internationally since 1899, ICN is the first and widest reaching international organisation for health professionals. ICN works to ensure quality care for all and sound health policies globally. Three pillars of activity frame ICN's work - regulation, professional practice and socio-economic welfare. ICN has longstanding expertise in the area of regulation, particularly in technical assistance and in developing and disseminating information and tools to assist all countries.

As roles change and evolve to meet health needs, regulation of the nursing profession is critical in ensuring that patients receive safe, effective care. ICN's broad array of regulatory tools not only provide guidance to countries developing regulatory regimes for the first time, but also offer a benchmark that can be used to redesign existing arrangements.

For more information please visit www.icn.ch

The International Pharmaceutical Federation (FIP) is the global federation of national associations of pharmacists and pharmaceutical scientists. Through its 137 member organisations, FIP represents and serves over three million practitioners and scientists worldwide, clearly establishing diversity and global networking as the foundation for FIP activities.

FIP’s priorities have shifted in both focus and content throughout the years to parallel the needs and expectations of the profession, expanding healthcare services and new scientific discoveries. Changes in pharmacy and the emergence of Pharmacy Practice as a cornerstone of the profession have lead FIP to become a global visionary and advocate for the role of the pharmacist in the provision of healthcare, while still maintaining its grounding in the pharmaceutical sciences.

Recognising these constant changes in pharmacy and healthcare, FIP is guiding developments in such current and significant issues as Patient Safety, Access to Medicines and Medicines Shortage, Maternal & Child Health, Non-communicable diseases and Pharmacy Education.

FIP’s partnership with the World Health Professions Alliance acknowledges that the betterment of patient care lies in the efficient and effective multidisciplinary delivery of healthcare, and FIP looks forward to expanding the roles of all health professions for the benefit of the patient.

For more information please visit www.fip.org

The World Confederation for Physical Therapy (WCPT) is a federation of 111 national physical therapy associations representing over 350,000 physical therapists. It was founded in 1951. WCPT works to improve global health by representing the physical therapy profession internationally; encouraging high standards of physical therapy research, education and practice; supporting communication and exchange of information among regions and member organisations of WCPT; and collaborating with international and national organisations.

WCPT strives to move physical therapy forward and bring unity to the profession internationally by supporting the development of international guidelines and standards. For example, the 111 member organisations have adopted an international description of physical therapy, guidelines for professional entry level physical therapy education, standards of practice, and other documents addressing important areas of professional policy including professional regulation.

WCPT welcomes the opportunity to work in collaboration with other health professional organisations to address key questions affecting the delivery of health services and with the goal of ensuring quality healthcare for all.

For more information please visit www.wcpt.org
FDI World Dental Federation (FDI) serves as the principal representative body for more than one million dentists in 140 countries, developing health policy and continuing education programmes, speaking as a unified voice for dentistry in international advocacy, and supporting member associations in global oral health promotion activities, such as the World Oral Health Day on 20 March. Over the years, it has developed programmes, initiatives, campaigns, policies and congresses, always with a view to occupying a space that no other not-for-profit group can claim. Its vision is leading the world to optimal oral health.

FDI works at national and international level through its own activities and those of its member dental associations. It is in official relations with the World Health Organization (WHO).

For more information please visit www.fdiworldental.org

The World Medical Association (WMA) is an international organisation representing more than 9 million physicians of all specialties and sectors. It was founded on 18 September 1947, when physicians from 27 different countries met at the First General Assembly of the WMA in Paris. The organisation was created to ensure the independence of physicians, and to work for the highest possible standards of medical care, ethics, education and health-related human rights for all people, at all times. The WMA has 111 Medical Associations from all over the world as its constituent members. The WMA offers Associate Membership to individual physicians.

The WMA provides a forum for its member associations to communicate freely and cooperate actively in order to achieve consensus on high standards of medical ethics and professional competence, to promote the professional freedom of physicians worldwide and to uphold the enduring traditions of the profession: Caring, Ethics and Science. This unique partnership facilitates high-calibre, humane care to patients in healthy environments, enhancing the quality of life for all people in the world.

For more information please visit www.wma.net

WHPA core activities

The WHPA Leadership Forum

WHPA convenes leaders representing the member organisations and other stakeholders in international health in a biennial WHPA Leaders’ Forum, strengthening the bond and encouraging collaboration among the five health professions in all countries and settings.

The World Health Professions Regulation Conferences

These conferences shape the future of health professional regulation within the context of global health systems via multi-disciplinary and multi-stakeholder approaches.

Statements, fact sheets and advocacy tools

WHPA develops statements, fact sheets and advocacy tools on current health issues, for use in impacting policy and practices at global, national, and regional levels.

For more information please visit www.whpa.org
General information

Certificate of attendance
Certificates of attendance will be sent to participant by e-mail (used at registration) following the conference. If you do not receive a certificate, please email certificates@wma.net.

Coffee breaks
Coffee breaks in the morning and afternoon are included in the registration fee and will take place outside the plenary room at the times mentioned in the congress programme.

Continuing education units
This conference has been approved for ICN International Continuing Nursing Education Credits (ICNECs). Forms to record attendance and apply for ICNECs will be made available at the conference registration desk.

Delegate list
A delegate list is available for reference at the registration desk.

Evaluation
An evaluation survey will be sent to all participants following the close of the conference. Your feedback is appreciated and will be used in planning future regulation conferences.

Lunch
A buffet lunch on Sunday 21 May is included in the registration fee and will be available in the foyer and New York room.

Non-smoking policy
The conference is a non-smoking event.

Registration
Registration will open at 12:00 on 21 May and will be located outside the Londres and Zurich Rooms.

Speaker room/Secretariat
Salon E will be used for these activities.

Speakers are requested to check their presentation in advance and upload it on the laptop in Salon E at least one hour before their session begins.

Venue
Crowne Plaza Hotel, avenue Louis-Casaï 75, 1216 Geneva, Switzerland

Website
www.whpa.org/wphcr2016

A PDF of the programme is available for download on the website.

Pending the approval of speakers, presentations will be on the website. There will also be an area on the website for resources provided or recommended by speakers.

Wifi
Wifi is available for all participants. Those staying at the hotel should use their room details to access the Wifi. An access code is available for all other participants from the registration desk.
Programme theme

The programme focuses on three major areas:

- Health professional regulation and trade agreements: Protecting the public versus facilitating commerce
- Balancing regulation of individual health professionals and of health services
- The Sustainable Development Goals 2016-2030 and WHO Global Strategy on Human Resources for Health: Workforce 2030 – implications for Health Regulation

These three main themes are developed through plenary sessions with speakers and panel discussions.

Health professional regulation and trade agreements: Protecting the public versus facilitating commerce

Healthcare systems are becoming more complex and increasingly diverse. At the same time, regional integration and globalisation are opening borders between countries. Bilateral and multilateral trade agreements between governments further support movement of goods and services between relevant countries.

Agencies and organisations whose prime focus and mandate are not health-related are making decisions that have a growing impact on the regulation of health professionals and practice. Trade agreements often embed mutual recognition clauses that facilitate free movement of individuals between relevant countries. Health professionals may be entitled to move freely across borders and health profession regulators may be required to issue licenses/register individuals solely on the basis of their right to practise in another country.

This type of arrangement may promote business and commercial interests but creates challenges for regulators responsible for protecting the public interest.

If effective regulation of health professionals within individual countries is weakened by bilateral and multilateral trade agreements, would development of regulatory approaches and standards at an international level be a better alternative to assuring the public interest is protected?

This session will address the following issues:

- Drivers to establish frameworks for international health professional regulation.
- Examples of best practices approaches to establishing international regulation.
- Benefits and challenges of mutual recognition arrangements.
- Impact of regulatory reform in other sectors on healthcare and health professionals regulation.

Learning objectives

At the conclusion of the session, participants will be able to:

- Describe the challenges and opportunities associated with free trade agreements.
- Identify global reforms influencing the regulation of health professionals.
- Highlight the challenges created by these reforms.
- Summarise best practice approaches to establishing international regulation of health professionals.
Balancing regulation of individual health professionals and of health services

In recent years, the scope of regulation in the health workplace has extended beyond licensing of individual health professionals to regulation of health service delivery including workplace credentialing or accreditation arrangements. Regulation of health service delivery is sometimes introduced within workplaces to assist in providing access to safe care when demand for services exceeds supply of regulated health professionals. Health service regulation is designed to facilitate delivery of comprehensive, efficient and effective health care by promoting a local workplace culture of safety and quality.

It is important that the requirements established by overlapping regulatory systems align to deliver patient-centred care that integrates safety and quality. Regulating the individual and the environment in which they practice may promote synergistic systems and enhance quality and safety or they may lead to over-regulation. Principles such as applying the minimum regulatory force to manage risk can help to reduce unnecessary regulatory burden. Risk based models of regulation may help to guide regulators and facilitate “right” touch regulation.

Learning Objectives

At the conclusion of the session, participants will be able to:

- Explain the benefits and challenges of regulation of health service delivery
- Identify the key elements of workplace credentialing or accreditation arrangements
- Discuss principles of risk-based approaches to regulation and the concept of “right” touch regulation

The Sustainable Development Goals 2016-2030 and WHO Global Strategy on Human Resources for Health: Workforce 2030 – implications for Health

The aims of the United Nations Millennium Development Goals up to the end of 2015 were to reduce extreme poverty, to halt the spread of HIV/AIDS and to provide universal primary education. In 2014, the international community and stakeholders around the world engaged in a process to negotiate a new global framework to maintain a focus on ensuring a life of dignity for all over the next 15 years. The efforts of the international community in 2014 have resulted in the Sustainable Development Goals for 2016-2030. These goals include 13 health targets and a commitment to universal health coverage.

Health workforce is a critical enabler to achieving the health-related targets of the Sustainable Development Goals 2016-2030. In 2014, the member states of the World Health Organization (WHO) adopted a resolution to develop a Global Strategy on Human Resources for Health (HRH) and agreed to submit this strategy at the World Health Assembly in May 2016, right after our WHPA regulation conference. The objectives of this new HRH strategy are to implement evidence based HRH policies, to align investment in HRH, to build HRH capacity (including recruitment, development, training and retention of health workforce) and to establish monitoring and accountability of HRH.

The influence of both the Sustainable Development Goals 2016-2030 and the HRH strategy on the health workforce will be presented in this session. A panel discussion will explore the opportunities and challenges for health professional regulation in supporting and implementing these two key global strategies.

Learning Objectives

At the conclusion of the session, participants will be able to:

- Summarise the influence of the Sustainable Development Goals and the WHO Global Strategy on Human Resources for Health on the health workforce, internationally and nationally.
- Identify the opportunities and challenges for health professional regulation in assisting the international community to achieve the desired strategic outcomes
- Consider how health professional regulators could be best prepared to support implementation of these two strategies
# Programme

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| 13:15 - 13:45 | Session 1: Health professional regulation and trade agreements - Protecting the public versus facilitating commerce | Chair: Dr Margot Skinner  
Co Chair: Dr Margaret Grant                                               |
| 13:45 - 14:30 | International regulation rather than national regulation             | Me André Gariépy                                                         |
| 14:30 - 15:00 | Regulation versus technology / healthcare across borders              | Dr Carmen Catizone                                                      |
| 15:00 - 15:30 | Coffee break                                                          |                                                                           |
| 15:30 - 17:00 | Moderated participant panel discussion                                | Me André Gariépy  
Mrs Hélène Leblanc  
Dr Elizabeth Wiley  
Dr Carmen Catizone                                                      |

## Sunday 22 May 2016

### Session 2: Balancing regulation of individual health professionals and health services

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Dr Margaret Grant                                                          |
| 10:15 – 11:00 | Moderated participant panel discussion                                | Dr David Benton  
Mr Martin Fletcher  
Dr Margaret Grant                                                          |
| 11:00 – 11:30 | Coffee break                                                          |                                                                           |
| 11:30 - 13:00 | Focus on patient, patient outcomes and quality of care: The impact of shared competencies and scopes of practice on regulation and quality of care Presentations and Panel discussion | Mrs Katya Maznyk  
Prof. Nermin Yamalik  
Dr Kathy Chappell                                                          |
| 13:00 - 14:00 | Lunch                                                                 |                                                                           |

### Session 3: WHO global strategy on Human Resources for Health (HRH): Workforce 2030 and the Sustainable development goals (SDGs)

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<td>Prof. Sir Michael Marmot</td>
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| 14:40 - 16:00 | Moderated participant discussion with panel                          | Prof. Sir Michael Marmot  
Mr Jim Campbell                                                             |
| 16:00 - 16:30 | Closing summary                                                       | Dr Ardis D Hoven                                                          |
Speakers and Chairs

EMA PAULINO
Welcome Address
Ema Paulino is a practising community pharmacist at her own pharmacy in Portugal. She is President of the Lisbon and South Branch of the Portuguese Pharmaceutical Society and a member of its National Board, and represents this organisation at various international groups and organisations such as the Pharmaceutical Group of the European Union (PGEU) and the International Pharmaceutical Federation (FIP).
Ema Paulino is sitting on the FIP Executive Committee as the Professional Secretary after holding several positions within FIP including the Secretary of the FIP Community Pharmacy Section.

ANDRÉ GARIÉPY
Speaker Session 1
André Gariépy is the Commissioner for the Recognition of Professional Competence at the Government of Québec, Canada. He plays an oversight role with regards to professional regulatory bodies activities in qualification recognition, including compliance with agreements on mobility and mutual recognition.
Mr. Gariépy holds degrees in Economics and Law. He has 20 years of experience in professional regulation and mobility. In 2015, he served on a WHO Expert Advisory Group to review the Code of Practice on the International Recruitment of Health Personnel.

HÉLÈNE LEBLANC
Speaker Session 1
As Head of public and international affairs at the French chamber of pharmacists, the regulatory body for pharmacists in France, Hélène Leblanc has developed, for 10 years, a thorough knowledge of the EU regulation of health care and international trade agreements such as TTIP. She has a legal and political background.

ELIZABETH WILEY
Speaker Session 1
Elizabeth Wiley, MD, JD, MPH is a senior resident at the University of Maryland in Baltimore, MD, USA. Passionate about trade and health, Dr Wiley currently serves as Deputy Chair of the World Medical Association (WMA) Junior Doctors Network and is a past president of the American Medical Student Association.

CARMEN A CATIZONE
Speaker Session 1
Carmen A Catizone, MS, RPh, DPh is the Executive Director of the National Association of Boards of Pharmacy® (NABP®) and the Secretary of the Association’s Executive Committee. NABP is an international organization whose membership includes the state boards of pharmacy in all 50 United States, the District of Columbia, Guam, Puerto Rico, the Virgin Islands, Australia, New Zealand, and eight provincial pharmacy regulating agencies in Canada.
MARGOT SKINNER
Chair Session 1
Dr Margot Skinner is Vice President of the World Confederation for Physical Therapy and chairs the WCPT Accreditation Committee. The committee oversees the WCPT service which enables educational institutes to apply to have their entry level physical therapist education programmes reviewed against an internationally accepted standard. In her academic professional role, Margot is Deputy Dean, School of Physiotherapy, University of Otago, Dunedin, New Zealand. She has extensive experience in curriculum development and matching learning outcomes with thresholds for entry to the profession as well as in professional regulation and discipline matters.

MARGARET GRANT
Co-Chair Session 1 • Speaker Session 2
Dr Margaret Grant has over 15 years experience in development and implementation of standards and systems for accreditation of health professional education. Margaret completed her Juris Doctor and undertook legal practice training at the Australian National University. She also holds a Master of Education and Bachelor of Applied Science in Physiotherapy. Before taking up her current position in 2013, Margaret worked as a lawyer and advisor specialising in health regulation and prior to that she was Chief Executive Officer of the Australian Physiotherapy Council.

DAVID BENTON
Speaker Session 2
Dr Benton is the CEO of the National Council of State Boards of Nursing a position he took up on 1 October 2015. He qualified as a general and mental health nurse in Inverness, Scotland. He has a PhD Summa Cum Laude from the University of Complutense for his work on an international comparative analysis of regulation.

MARTIN FLETCHER
Speaker Session 2
Martin Fletcher is the Chief Executive Officer of the Australian Health Practitioner Regulation Agency which implements the National Registration and Accreditation Scheme regulating more than 630,000 health practitioners in partnership with 14 National Health Practitioner Boards. Prior to joining AHPRA in 2009, Martin was the Chief Executive of the National Patient Safety Agency in England. From 2004-2007, Martin worked with WHO to establish a global patient safety program.

KATYA MAZNYK
Speaker Session 2
Katya Masnyk is the CEO of the Canadian Alliance of Physiotherapy Regulators which administers the Physiotherapy Licensing Exam, credentials internationally-educated physiotherapists, and supports member regulators through information and data sharing and policy work. Previously, Katya held leadership positions at the Cancer Quality Council of Ontario, the Ontario Health Quality Council, and the College of Physicians and Surgeons of Ontario. Katya completed a Bachelor of Arts in Psychology and a Master’s of Health Sciences from the Johns Hopkins University.
KATHY CHAPPELL
Speaker Session 2
Dr Chappell has more than 25 years of experience in clinical practice, administration, education and research. She is responsible for accreditation of organizations providing continuing nursing and interprofessional education; and accreditation of residency and fellowship programs. She directs the Institute for Credentialing Research, analyzing outcomes related to credentialing. She holds a baccalaureate in nursing with distinction from the University of Virginia, a masters of science in advanced clinical nursing and a doctorate in nursing from George Mason University. She is a Fellow in the American Academy of Nursing and a Distinguished Scholar & Fellow in the National Academies of Practice.

NERMIN YAMALICK
Speaker Session 2
Prof Nermin Yamalick is full-time professor at the Department of Periodontology, Faculty of Dentistry, Hacettepe University, in Ankara, Turkey. She is also FDI (World Dental Federation) Councillor and FDI-ERO (European Regional Organization) , Chairperson, Working Group ‘Relations Between Dental Practitioner and Universities’. Her research activities include pathogenesis of periodontal diseases, evidence-based dentistry, collaborative practice, patient safety.

ENZO BONDIONI
Chair Session 2
Enzo Bondioni has been Executive Director of FDI World Dental Federation since April 2015. He has over 20 years’ experience of working within the health NGO and development sectors, where his previous roles have included being Chief Operating Officer at the International Osteoporosis Foundation and the World Heart Federation. Prior to this he was Head of European Commission Fundraising at the International Committee of the Red Cross and contributed to field relief work in the Balkans, Africa and Asia. He is a Swiss and Italian national, bilingual in French and Italian as well as being fluent in English and Spanish.

FRANCES A HUGHES
Chair Session 2
Dr Frances A Hughes was appointed as Chief Executive Officer of the International Council of Nurses in February 2016. Immediately prior to this, she held the role of Chief Nursing and Midwifery Officer, Queensland, Australia, and also served as Chief Nurse for New Zealand. From 2005-2011, Dr Hughes worked for the World Health Organization with 16 countries in the Pacific region, supporting them to develop policy and plans to improve mental health for consumers in the Pacific. Qualified as a general and psychiatric health nurse, Dr Hughes has a Doctor of Nursing degree from the University of Technology, Sydney. She has held senior roles for many years across a range of organisations and served as the Commandant Colonel for the Royal New Zealand Nursing Corp. Dr Hughes has an extensive publication record and has received several awards for her work.

JIM CAMPBELL
Speaker Session 3
Jim Campbell is the Director of the Health Workforce Department at the World Health Organization, and the Executive Director of the Global Health Workforce Alliance (GHWA), a hosted partnership established at the WHO in 2006 with a ten-year mandate to support actions on the health workforce crisis in low- and middle-income countries. His role at WHO has included the development of and a global consultation on WHO’s Global Strategy on Human Resources for Health: Workforce 2030 for submission to the Sixty-ninth World Health Assembly, and ongoing support to the United Nations Secretary-General’s High-level Commission on Health Employment and Economic Growth; an initiative to inform multi-sectoral engagement on the Global Strategy. Prior to joining WHO and GHWA he spent eight years as the founder/Director of a not-for-profit research institute. His publications include A Universal Truth: No Health Without a Workforce (2013), and the State of the World’s Midwifery reports (2011 and 2014). He is a Board member of the International Institute for Educational Planning.
MICHAEL MARMOT
Speaker Session 3

Sir Michael Marmot is Professor of Epidemiology at University College London, and President of the World Medical Association. He is the author of The Health Gap: the challenge of an unequal world (2015) and Status Syndrome: how your place on the social gradient directly affects your health (2004). Professor Marmot holds the Harvard Lowns Professorship for 2014-2017 and is the recipient of the Prince Mahidol Award for Public Health 2015. He has been awarded honorary doctorates from 14 universities. Marmot has led research groups on health inequalities for 40 years. He was Chair of the Commission on Social Determinants of Health (CSDH), which was set up by the World Health Organization in 2005, and produced the report entitled: ‘Closing the Gap in a Generation’ in August 2008. At the request of the British Government, he conducted the Strategic Review of Health Inequalities in England post 2010, which published its report ‘Fair Society, Healthy Lives’ in February 2010. This was followed by the European Review of Social Determinants of Health and the Health Divide, for WHO Euro in 2014.

LEAH WAPPNER
Chair Session 3

Leah Wappner started her career at the Israel Medical Association in 1992 as Deputy Secretary General and deputy legal advisor. On completing both her B.A. and M.A. in Law at Bar Ilan University, Leah took on her current role as Secretary General and Legal Adviser. Over the years, Leah has maintained various significant positions of responsibility. Presently she is the Head of joint projects for the IMA and WHO; Secretary General and Legal Advisor of the European Forum of Medical Associations; and Advisor to the Finance and Planning Committee at the World Medical Association.

In addition to this, Leah is a frequent lecturer in both Israel and abroad on health and medical issues, medical ethics, organization of health systems and social issues within medicine. Once a year, she lectures at the Faculty of Medicine, Haifa and Continuing Studies Faculty in Tel Aviv.

ARDIS HOVEN
Closing Summary

Ardis Dee Hoven, MD, an internal medicine and infectious disease specialist in Lexington, Ky., was President of the American Medical Association from June 2013 to June 2014. Dr Hoven was a member of the AMA Board of Trustees (BOT) from 2005; serving as its secretary for 2008–2009; chair for 2010–2011, and immediate past chair from 2011-2012. Prior to her election to the AMA-BOT, Dr Hoven served as a member and chair of several committees and councils. She currently is the Chair of the AMA Delegation to the World Medical Association (WMA) and is Chair of Council of the WMA.

Dr Hoven’s involvement at the state level has been extensive. She was president of the Kentucky Medical Association from 1993 to 1994 and served as a delegate to the AMA from Kentucky prior to her election to the AMA-BOT. She has also been actively involved in medical staff issues at her local hospital and has held a variety of positions, including president of the medical staff, member of the board of directors and president of the hospital foundation board.

Dr Hoven has been the recipient of many awards, including the University of Kentucky College of Medicine Distinguished Alumnus Award and the Kentucky Medical Association Distinguished Service Award. In 2013, Dr Hoven was named one of Modern Healthcare Magazine’s Top 25 Women in Healthcare, in addition to their list of the 100 Most Influential People in Healthcare (#54). Dr Hoven currently is Professor of Medicine at the University of Kentucky College of Medicine and is serving as an Infectious Disease Consultant to the Kentucky Department for Public Health.
Session descriptions

Session 1

Health professional regulation and trade agreements - Protecting the public versus facilitating commerce

Chairs  
Dr Margot Skinner  
Dr Margaret Grant

Speakers  
Me André Gariépy  
Mrs Hélène Leblanc  
Dr Elizabeth Wiley  
Dr Carmen Catizone

International regulation rather than national regulation  
Me André Gariépy

Globalization and labour mobility are putting pressure on services sectors that are regulated in many countries, at national or subnational levels. Calls for simplification of regulation, aiming at internationalization of professions, are often made to ease the flow of services and the mobility of their providers around the world. The health services sector and their regulated professions are also faced with this debate. This session will present and discuss the different drivers for internationalization of professions and how it unfolded in some professions. It will also propose a critical approach to determine the need and feasibility of internationalization of a profession.

Regulation in a globalised and multi-professional world

EU regulation of healthcare and the implications for health care and health professionals  
Mrs Hélène Leblanc

Over the last decades, the national regulation of health professionals in Europe has been increasingly influenced by several key European legal texts (directives) and rulings in the field of internal market. Through the example of pharmacists’ regulation, this evolution, the current legal framework and challenges will be discussed, with a particular focus on qualification recognition, as well as the temporary provision of services, designed by the European commission to facilitate the mobility of health professionals throughout Europe through a standardised approach.

Transatlantic Trade and Investment Partnership (TTIP) -implications for health care and health professionals  
Dr Elizabeth Wiley

In the last decade, a new generation of multilateral trade agreement negotiations has emerged with a focus on regulatory harmonization and reductions in non-tariff trade barriers. Specifically, the Transatlantic Trade & Investment Partnership (TTIP) is being negotiated between the EU and US within a new global framework for trade governance that advances trade liberalization. The TTIP, however, may have broad potential effects on public health and national health and healthcare regulation, including the supply, distribution, and movement of health care workers. In this context, this presentation will analyse the possible implications of the TTIP for health care and health professionals.

Regulation versus technology / health care across borders  
Dr Carmen Catizone

The Internet is a technology and a vehicle to technology that supports and disrupts health care regulation. Internet web sites and the products and services being offered by them are reshaping the traditional delivery of care, creating global practices, and inspiring regulators to advance new strategies and utilize innovative solutions to manage the unprecedented impact of this technology. The presentation will discuss how the technology of the Internet is redefining pharmacy practice and regulation across the globe.
Session 2
Balancing regulation of individual health professionals and of health services

Chairs
Mr Enzo Bondioni
Dr Frances A Hughes

Speakers
Dr David Benton
Mr Martin Fletcher
Dr Margaret Grant
Mrs Katya Masnyk
Prof Nermin Yamalik
Dr Kathy Chappell

Balancing regulation of individual health professionals and of health services
Dr David Benton

This paper will start by setting the context of the changes facing regulators and health systems. On the basis of these changes the emergent trends that regulatory bodies need to address are described. These trends however cannot be addressed in isolation and the paper will explore how regulators, accreditation systems of both care and education environments need to be considered as part of a comprehensive approach to dealing with the reality of a complex adaptive system that is today’s reality of health care delivery.

Comprehensive regulation of workplaces

Aligning the different regulators and regulation
Mr Martin Fletcher

The regulation of health practitioners aims to protect the public from harm as a result of interactions with health professionals. This goal is shared with many players in our health systems, including governments, service providers, professional associations and health care consumers themselves. Patient safety requires both competent, well performing health practitioners and well designed and functioning health care services. In this presentation I will explore ways in which regulators of health practitioners and health services should work together, especially where there may be serious safety concerns. This requires a shared set of goals, agreed roles and responsibilities and clear governance arrangements for information sharing and collaboration.

Risk-based approaches to regulation of health professionals
Dr Margaret Grant

Risk-based regulation has the potential to deliver a range of benefits for regulators and regulated entities/individuals, including enhanced consistency and coherence of regulatory activity and decision-making processes regarding regulatory action, more efficient allocation of resources by targeting regulatory activity towards areas where the risk is greatest and reduced regulatory burden by minimising regulatory activity where the risk is low. In this presentation, I will briefly explore the meaning of "risk-based regulation" and outline the main lessons from reported experiences of regulators that have implemented risk-based approaches. I will then consider the practical issues of implementing a risk-based approach to regulation for the health professions.

Focus on patient, patient outcomes and quality of care: The impact of shared competencies and scopes of practice on regulation and quality of care
Mrs Katya Maznyk

From a physiotherapy perspective, this presentation will discuss collaborative initiatives that focus on competencies, shared roles and responsibilities and patient engagement to improve the delivery of health services. The discussion will include how the physiotherapy profession uses nationally accepted competencies, shared standards of practice and a code of ethics to promote quality and consistency in regulatory practices.

Professor Nermin Yamalik

In all health disciplines, inter- and intra-professional collaboration and ‘teamwork’ of health professionals with different skill mixes is becoming more important for quality and safe care and good patient outcomes. Oral health is no exception. Thus, the composition and scope of oral health care workforce - in a given country - need to comply with needs and demands, and at all circumstances assure safe and quality oral health care. Bilateral relationship between oral health and general health require further improved collaboration among all health professionals (dentists, physicians, nurses, etc.). Regulations are essential for quality and safe oral health care and also for fostering active collaboration among all health professionals.

Dr Kathy Chappell

Inter-professional continuing education (IPCE) is critical to ensure healthcare providers from multiple professions deliver safe, high-quality care that has a positive impact on healthcare teams and/or patients. The American Nurses Credentialing Center (ANCC), the Accreditation Council for Continuing Medical Education (ACCME) and the Accreditation Council for Pharmacy Education (ACPE) set standards to credential organizations that develop team-based IPCE through its Joint Accreditation Program. Regulatory bodies require evidence of continuing professional development (CPD) to ensure provider competence. Shared interprofessional competencies are a required component of educational programs developed by jointly accredited providers. Examples of outcomes achieved will be highlighted.
Session 3

WHO global strategy on Human Resources for Health (HRH): Workforce 2030 and the Sustainable development goals (SDGs)

Chair       Adv. Leah Wappner
Speakers    Mr Jim Campbell
            Prof Sir Michael Marmot

New WHO global strategy on Human Resources for Health (HRH): Workforce 2030
Mr Jim Campbell

In May 2014, Member States requested the Director-General to develop and submit a global strategy on human resources for health to the Sixty-ninth World Health Assembly. This prompted a 2-year process to consolidate evidence and initiate technical consultations in all WHO regions with Member States and relevant stakeholders. The global strategy and an accompanying resolution will be tabled in May 2016 for final comments by Member States. The presentation will provide insights into the strategy and its multi-sectoral nature in relation to the Sustainable Development Goals.

Sustainable development goals: What is the impact on HRH
Professor Sir Michael Marmot

Of the 17 sustainable development goals, the third goal is: ‘Ensure healthy lives and wellbeing for all at all ages’. In order to do this we need to reduce health inequities between and within countries. This is not only a matter for the health sector, although what the health sector does is of critical importance. In order to ensure healthy lives and wellbeing for all at all ages we need coherent action across sectors and across society on the social, economic, environmental and political determinants of health. For this integrated action across all the SDGs is needed.
Poster presentation

Posters will be located in the main Conference lobby. Poster presenters will stand by their posters during the coffee breaks.

Poster 1
Generating An Evidence Base On Health Professionals Regulation In Ethiopia: A Cross Sectional Study
Samuel Mengistu

Poster 2
Building Human Resources For Health Capacity With Evidence-Informed Internationally Educated Nurse Licensure Policies
Cathy Giblin

Poster 3
Professional Regulation For Healthcare Assistants In The Republic Of Ireland – A Case Study Approach
Patrick Glackin

Poster 4
Current Scenario Of The Community Pharmacies In Various Countries
Monathasim Billah

Poster 5
Patient Centered Care and Safety: How can organizations reduce risk due to interruptions of health professionals?
Claudio Trotti

Poster 6
The Value Of Induction Days For Overseas-Qualified Physiotherapists – An Example From The UK
Birgit Mueller-Winkler

Poster 7
The Global Profile Of Physiotherapy Migration Regulation - A Website Audit
Jonathan Foo

Poster 8
Comparing different regulatory approaches to achieve positive outcomes for health professionals and the public in Canada, the US, Australia and the UK
Ivy Lynn Bourgeault